

EXPRESS RELOCATION VAN LINE, INC.

CUSTOMER SERVICE

Reference #: _____

How Do You Rate Us? On A Scale Of 1-5 (5 Being The Highest Score)

How would you rate your conversation with your sales associate? GRACE - GREAT! 1 2 3 4 (5)

How would you rate productivity of your moving team? EXCELLENT 1 2 3 4 (5)

Was your Foreman informative and easy to work with? OF COURSE! 1 2 3 4 (5)

Do you feel that time was diligently used to expedite your move? YES 1 2 3 4 (5)

Overall were you satisfied with the quality your move? Well, so far well see in ET! 1 2 3 4 5

How did you hear about Express Relocation Van Line, Inc.?

ORBITZ.COM / GRACE RESPONDED IMMEDIATELY WITHIN 2 HRS WITH A FOLLOW-UP CALL / QUOTE

Comments:

This is the first time I had to move myself across country and had to organized logistics myself. Grace was very informative and answered my million and one questions! She was very supportive and clear. Jorge, Ruben and Dora were efficient, friendly and very protective of my belongings. I just hope that the arrival and unloading at my destination goes as smooth. The evaluation of a move only begins with the loading!
Thanks a lot for easing my mind.

Signature _____